



Better Together

Family Health Center's Strategic Go-Forward Plan

What is Better Together?

Better Together is a **plan of action**. Led by a cross-section of staff members from Family Health Center of Worcester. Supported by industry-leading experts, including:



How does the Better Together plan operate?

Better Together is made up of several **Working Groups**, which are provided guidance by a diversely populated **Steering Committee**.



What concerns are the Working Groups tackling?

Each Working Group is focused on **6 core categories** of work:

1. Communications



3. Revenue Enhancement



5. People Engagement



2. Finance Infrastructure



4. Cost Containment



6. Operations

How will these initiatives transform into results?

As each Working Group identifies opportunities for improvement, they will be added to our **Action Inventory**: a project planning process that ensures opportunities become tasks with clear ownership directly tied to specific, **measurable goals**.

Where can I find updated information on Better Together?

Visit FHCW.org/BetterTogether to keep up with our progress building a better, brighter future.